



Martogg Policy Statement

The Martogg Group of Companies is committed to providing customers with both product and services that meet or exceed their expectations.

We are therefore committed to:

- The continual improvement of our Business Management System (BMS) by ensuring that we define and address the risks and opportunities affecting the conformity of our products, services and customer satisfaction.
- Maintaining our current focus on enhancing customer satisfaction.
- Ensure that our established BMS, including our quality policy and quality objectives, continue to be compatible with the context and strategic direction of the Martogg Group.
- Maintaining our system of internal auditing, monitoring and management review in order to improve our BMS and therefore enhance customer satisfaction.
- Promote a pride of workmanship by enabling all Martogg Group employees to use their abilities in a meaningful way and we will continue to provide training and personal development in order to facilitate this.
- Promote the use of a process approach and risk-based thinking.
- Ensure safe working conditions and promote environmental awareness.
- Ensure mutually beneficial supplier relationships.
- Ensure the ongoing profitability of the business to meet interested parties expectations and thus ensure the Martogg Group's longevity.

The Martogg Group will continue to aim at being the best at what we do, through constant interaction with our customers, the development and involvement of our employees and the use of international management standards such as ISO 9001.

This policy statement and its intent are fully supported by the management team's involvement in making it happen.

Managing Director: M.Hogg